CALIFORNIA CASE MANAGEMENT SYSTEM CERTIFICATION (2002)
DEPARTMENT OF MOTOR VEHICLES SCRIPT – Version 2b TRAFFIC DMV

Case Event	Tasks	Expected Outcomes		Function

Please use the case scenarios listed below.	See below.	See below.	8.1.2	A. Demonstrate integrated California Department of Motor Vehicle (DMV) access with bi-directional data exchange.
				B. The application should:
				
				  b. Apply fees and fines;
				  c. Submit license holds and releases;
				  d. Generate and submit required abstracts;
				  e. Generate exception reports.
				C. Meet requirements as specified in the State of California, Department of Motor Vehicles, Abstract Reporting Manual (DL630) and Fixed Field Data Format Inquiry Manual (DL 578).

NOTES: Driver's License Numbers beginning with 'I' are test database numbers, not valid DL numbers.
For evaluation purposes please use AOC's requestor code and agency/court code, which will be distributed at the evaluation session.

#	Case Event	Tasks	Expected Outcomes
1a.	**DMV RECORD INQUIRY BY DL#, CASE WITHOUT PRIORS** Operator checks Driver's license history (priors) for Ronald Rivera, CDL # is I8409779, DOB is 05/15/60.	**Process DMV inquiry by DL#** Enter the required information for the DMV transaction; transaction code, court requester code, operator code, Driver's License number.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date.
1b.1	**DMV RECORD INQUIRY BY DL#, NO RECORD (IN STATE)** Operator checks Driver's license history (priors) for Lancelot Scott, CDL # is I2409780, DOB is 11/11/68.	**Process DMV inquiry by DL#** Enter the required information for the DMV transaction	Display that the record does not exist or appropriate error message retrieved from DMV.
1b.2	**DMV RECORD INQUIRY BY NAME & DOB,)** Operator retries DMV inquiry for Lancelot Scott, this time searching by Name and DOB.	**Process DMV inquiry by Name & DOB** Enter required information for the DMV transaction; transaction code, court requester code, operator code, name & DOB	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Sections violated, Violation date.

#	Case Event	Tasks	Expected Outcomes
1c.	**DMV RECORD INQUIRY BY DL#, WITHOUT PRIORS, NO RECORD (OUT OF STATE)** Operator checks Driver's license history (priors) for Conan Agostini, New York Driver's License Number is NY8409703, DOB is 11/15/62.	**Process DMV inquiry by DL#** Enter the required information for the DMV transaction.	Display that the record does not exist or appropriate error message retrieved from DMV.
1d.	**DMV RECORD INQUIRY BY DL#, WITHOUT PRIORS, OPERATOR ERROR** Operator checks Driver's license history (priors) for Ronald Rivera, CDL # is I8409779, DOB is 05/15/60. Operator enters CAI8409779 as driver's license number.	Enter the required information for the DMV transaction. Enter invalid driver's license number.	Display error information from DMV.
1e.	**DMV RECORD INQUIRY BY DL#, WITH PRIORS** Operator checks Driver's license history (priors) for Lancelot Scott, CDL # is I8409780, DOB is 11/11/68.	Enter the required information for the DMV transaction,	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date. Conviction Date, Disposition Codes.

#	Case Event	Tasks	Expected Outcomes
2.	**NEW VIOLATION, ENHANCED BAIL CALCULATION FOR PRIORS** Operator enters new citation for Lancelot Scott, CDL # is I8409780, DOB is 11/11/68. Driver's license history is retrieved for bail enhancement.	Enter new citation: Citation # - CC10001 Violation - VC 21751 Passing without sufficient clearance. Demonstrate the calculation of the enhanced bail and penalty assessments, based on prior violations and the appropriate fine/bail schedules for the respective violation.	Display the bail, penalty assessments.
3a.	**TRAFFIC SCHOOL, INELIGIBLE** Operator enters new citation for Monica Verdinetti, CDL # is I8409781, DOB is 08/05/49. Driver's license history is retrieved. Verdinetti has attended traffic school within 18 months and is ineligible for traffic school.	Enter new citation: Citation # - CC10002 Violation - VC 21751 Passing without sufficient clearance. Signed Promise to Appear on 08/28/02 Demonstrate how traffic school eligibility/ineligibility is displayed.	Display ineligibility for traffic school

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3b.	**TRAFFIC SCHOOL, ELIGIBLE** Operator enters new citation for Henrietta Augustin, CDL # is I8409782, DOB is 09/29/48. Driver's license history is retrieved. Henrietta Augustin has not attended traffic school within 18 months and is eligible for traffic school.	Enter new citation: Citation # - CC10003 Violation - VC 21751 Passing without sufficient clearance. Demonstrate how traffic school eligibility/ineligibility is displayed.	Display eligibility for traffic school
4	**TRAFFIC SCHOOL ABSTRACT** Henrietta Augustin has paid fees and completed Traffic School. Traffic School Dismissal Abstract sent	Send Traffic School Dismissal Abstract	Display that abstract was successfully sent, along with DMV return code.
5a.	**RECORD AND SEND FAILURE TO APPEAR (FTA) HOLD INFORMATION** Operator records Monica Verdinetti failed to appear at court on 08/28/02 on citation # CC10002 CDL # is I8409781, DOB is 08/05/49	Enter FTA information and send transaction to DMV.	Display FTA hold was successfully sent, along with DMV return code.

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5b.	**DMV RECORD INQUIRY, RETRIEVE FAILURE TO APPEAR (FTA) HOLD INFORMATION** Operator checks Driver's license history for Monica Verdinetti, CDL # is I8409781, DOB is 08/05/49.	Enter the required information for the DMV transaction.	Display transaction code, court requester code, operator code, Driver's License number, Name, DOB, Age, Address, City, State, ZIP, Docket/Case Number, Sections violated, Violation date, FTA flag.
5c.	**RECORD AND SEND FTA RELEASE INFORMATION** Operator records that Monica Verdinetti appeared in court on 09/23/02 and sends DMV the FTA release information. CDL # is I8409781, DOB is 08/05/49.	Enter the required information for the DMV transaction.	Display FTA release was successfully sent, along with DMV return code.
6a.	**RECORD CONVICTION AND SEND ABSTRACT, DISPOSITION CODE OF BAIL FORFEITURE** Operator records bail forfeiture on Citation # CC10004 for Joseph Hayashi, CDL # is I8409785, DOB is 01/11/64.	Enter the required information for the DMV transaction.	Display fine information was successfully sent, along with DMV return code.

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6b.	**AMEND DISPOSITION AND SEND AMENDED ABSTRACT** Joseph Hayashi returns and requests traffic school. Request granted. Joseph completes school. Operator amends disposition on case to traffic school dismissal. Amended abstract sent	Enter amended information, and send transaction to DMV.	Display information was successfully sent, along with DMV return code.
7a.	**RECORD CONVICTION AND SEND ABSTRACT WITH DISPOSITION CODE FOR FINE & SUSPENSION** Operator records that Arnold Durham was found guilty of VC 22348(b) on 08/15/02, sentenced to $250 fine due on 09/16/02, and 30 day license suspension Arnold Durham, CDL # is I8409784, DOB is 06/03/68.	Enter the required information for the DMV transaction.	Display Abstract of Conviction was successfully sent, along with DMV return code.

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7b.	**CORRECT DISPOSITION AND SEND CORRECTED ABSTRACT** Operator realizes the Judge did not order Durham's license suspended, corrects the case record, corrected abstract is sent. (Note: The disposition code of fine is not removed.)	Enter the required information for the DMV transaction.	Display information was successfully sent, along with DMV return code.
8a.	**RECORD AND SEND FAILURE TO PAY (FTP) HOLD INFORMATION** Arnold Durham failed to pay $250 fine due on 09/16/02. Notice per VC 40509.5(d) has been sent. On 09/30/02 FTP hold sent to DMV with amount due per 40509(c) Arnold Durham, CDL # is I8409784, DOB is 06/03/68.	Determine fine is past due, and send transaction to DMV. Include amount owed and 40509.5 flag.	Display FTP hold was successfully sent with amount owed, 40509.5 flag count, and DMV return code.
8b.	**RECORD AND SEND FTP RELEASE INFORMATION** On 10/04/02 Arnold Durham pays $250 in full, FTP release sent. Arnold Durham, CDL # is I8409784, DOB is 06/03/68.	Enter the required information for the DMV transaction.	Display FTP release was successfully sent, along with DMV return code.